

Terms and Conditions

Neurodiverse Adventures Subscription Service

1. Introduction

Neurodiverse Adventures operates a subscription service which includes various online services such as workshops, co-working groups, well-being check-ins, and other services that can be added, cancelled, improved, or modified. By subscribing to our services, you agree to the terms and conditions outlined in this document.

2. Subscription and Cancellation

You may cancel your subscription at any time. However, payment for the subscription is required for a two-month period. No refunds can be provided once any service has been attended or used. Any refunds granted must be returned to the same account from which the payment was made. Neurodiverse Adventures reserves the right to cancel subscription services if the contract of payment or services has been breached.

Cancellations must be made in writing through the provided email address. If you subscribe mid-month, you only pay for the remaining days. Previous workshop videos or documents are not accessible, only those from your subscription date.

The Subscription Service can only be used by the named subscriber, and funds cannot be transferred to another person. The subscription is personal and non-transferable. Subscribers are responsible for maintaining the confidentiality of their account and password and for restricting access to their computer or device, ensuring that others do not use their accounts under any circumstances.

3. Service Modifications and Pricing

Prices for the subscription service may change, but a two-month notice will be given prior to any changes. Neurodiverse Adventures retains the right to improve or modify the services offered as part of the subscription.

4. Confidentiality and Sharing of Materials

Any materials, documents, videos, Zoom codes, or emails provided as part of the service must not be shared with anyone else. Trust and connection are key values of Neurodiverse Adventures, which include confidentiality. Subscribers must not share any information regarding other subscribers or paid customers.

4.1. Copyright and Legal Proceedings

All materials provided as part of the subscription service, including but not limited to documents, videos, and other resources, are protected by copyright laws. Unauthorized use or distribution of these materials is strictly prohibited. If any subscriber is found to have shared or used Neurodiverse Adventures' materials without permission, legal proceedings will be initiated against the individual responsible.

5. Duty of Care

If Neurodiverse Adventures believes that you, the subscriber, are at risk of harm or pose a risk to others, we have a duty of care to report this to local authorities. Consent will always be sought beforehand; if this is not possible, we will still take necessary steps to safeguard the person in question.

6. Complaints and GDPR Compliance

If you wish to complain about the services, don't hesitate to contact us regarding this policy. We follow the seven principles of the GDPR and do not share any information with third parties. If information is needed for legal purposes or for advocacy, we will always seek your permission before proceeding. Communication preferences can be requested to meet your needs, and we always value self-advocacy.

7. No-Bullying Policy

Neurodiverse Adventures has a strict no-bullying policy. We reserve the right to cancel any services immediately without a refund if a subscriber is found to be bullying.

8. Notices

You agree that any notice or communications required or permitted to be delivered under this Agreement by us to you shall be deemed to have been given, if delivered by email, in accordance with the contact information you have provided.

9. Force Majeure

We shall not be responsible for any failure to provide services or perform any obligation under this Agreement due to any act of God, strike, lock-outs, compliance with any law or governmental order, accident, fire, flood, storm, default of suppliers, work stoppage, war, riot, or any similar force beyond our reasonable control.

10. Non-Waiver

Our failure to require you to perform any of your obligations under this Agreement shall not affect our right to require such performance at any time in the future. The waiver by us of a breach of any provision shall not be taken or held to be a waiver of the provision itself.

11. Survival

The provisions, terms, conditions, representations, warranties, covenants, and obligations contained in this Agreement which by their nature or context are intended to survive termination, shall remain enforceable despite the termination of this Agreement for any reason.

By subscribing to our services, you acknowledge that you have read, understood, and agree to be bound by these terms and conditions.

Terms, conditions, and policies will be reviewed monthly in the first year of Neurodiverse Adventures. If any changes affect you directly, you will be notified.

Date of Subscriptions terms and conditions: 24th Feb 2025

Planned Review date: March 2025